

Functional Reflex Therapy 2017



Terms and Conditions and cancellation policy

Please note that allocation of places on the course will be under the discretion of Functional Reflex Therapy

Cancellation by delegates

- 1 For course booking cancellations received more than 14 days prior to the course start date refunds will be provided (minus the non-refundable booking deposit)
- 2 All cancellations need to be confirmed in writing either by post or email see contact details above or E info@functionalreflextherapy.co.uk or call for last minute cancellation 07723776200
- 3 For all cancellations received less than 7 days prior to the course start date course fees will not be refunded but FRT will generously offer you the opportunity to transfer to another course with further payment of the booking fee.
- 4 If you cannot make it I will accept a name change = someone to attend in your place.
- 5 There are no refunds for non-attendance to the course

Cancellation by Functional Reflex Therapy

- A full refund will be provided where FRT must cancel the course or you will be offered a transfer to another date
- Please make sure you check the terms and conditions on the Functional Reflex Therapy website re cancellations and please make yourself aware of any fees that maybe required by the accommodation should you need to cancel.
- Functional Reflex Therapy is not responsible for any accommodation costs.

Course bookings are subject to the following terms and conditions:

Your place on the FRT training course for Reflexologists will only be confirmed on receipt of the booking deposit and return of the completed booking form.

Please note that ALL bank and exchange rate charges are for your account.

Please ensure that FRT receive the full sterling amount quoted on the invoice. Payment Paypal invoice, BACS-bank transfer or cheque payable to Functional Reflex Therapy Bank, pay:

TSB | Account name: Functional Reflex Therapy

Account No.17439460 | Sort Code 309276

Cheque, send to: L. Senior FRT, 37 North Street, Dunmow, Essex CM6 1AZ

Paypal invoice, will be sent for you to follow the link.

*Your place on the FRT training course for Reflexologists will only be confirmed on receipt of the booking deposit and return of the completed booking form

Returns Policy for purchases to support Functional Reflex Therapy

We want you to be completely satisfied with the resources and products you purchase to support Functional Reflex Therapy.

Please let FRT know if you are not entirely satisfied with the products or the service. If you are not completely satisfied with any item you ordered, just return it, if possible in the original packaging (with a copy of your original purchase details) within 14 days of the date of receipt and we will refund your money or send you a replacement.

Please note we are only able to accept items that have not been altered or used. Functional Reflex Therapy website guarantee is in addition to your statutory rights. Nothing in this Returns Policy affects your statutory rights.

If the product is damaged in any way or has become broken in transit please contact Lorraine Senior at Functional Reflex Therapy

Thank you

Lorraine Senior - Functional Reflex Therapy

www.functionalreflextherapy.co.uk